

## Customer Notice of End of POSZIP Product Life

### Subject: POSZIP Product End of Life Notice

**Product Area:** All POSZIP products  
**Product:** POSZIP  
**Topic:** End of Availability, End of Support

### Purpose of Document

The purpose of this document is to advise PKWARE, Inc., customers of the end-of-life (EOL) and of all support for the POSZIP product line. It is important to note the distinction between EOL and end-of-support (EOS) procedures. In the event that a product reaches the end-of-life, all versions of the product are removed from the distribution and support processes discontinued. In contrast, an EOS notice is used to inform customers of the removal of specific product versions from support, not the end-of-life of that product.

### Products covered:

Product	Platform	Release	Support Status
POSZIP	IBM 4690	All	3/30/2007

### End of Product Life Procedure

PKWARE, Inc., herein provides customers with a 14-month end-of-life notice before ending support for all versions of POSZIP. Support for PKWARE's POSZIP products will be discontinued with all support ending by March 30, 2007. At the end of this time period, PKWARE, Inc., will have no obligation to respond to customer inquiries on any versions of the POSZIP products. All previously published support information regarding this product will continue to be available via the World Wide Web at <http://www.pkware.com> for a period not exceeding two years.

Until March 30, 2007, PKWARE, Inc., will continue to provide limited support for POSZIP software according to the following schedule:

- Effective immediately, PKWARE, Inc., no longer accepts new orders for POSZIP.
- Effective immediately, no new invoices will be generated for renewal maintenance for POSZIP licenses and payment for maintenance renewal will no longer be accepted after March 30, 2006.
- Until March 30, 2007, customers will be provided support for critical ZIP compression issues. Customers will be provided fixes or workarounds for known existing ZIP compression issues, and new fixes will be provided for new compression issues impacting customer's critical production operation

**Product Migration Guidelines:** PKWARE, Inc., will not be offering a replacement product for the IBM 4690 operating systems. No specific successor product for POSZIP is available. However, POSZIP users are encouraged to review the features available from either the PKZIP or SecureZIP families of products, available on Windows desktop, Windows server, UNIX server, Linux server, and other platforms as potential substitutes.

**Response:** No response to this notification is required. Please address any questions you may have via email to "support@pkware.com".